

ZETRON

MAX Dispatch

Maximize Your Control



Improving your operations, preparing you for the future



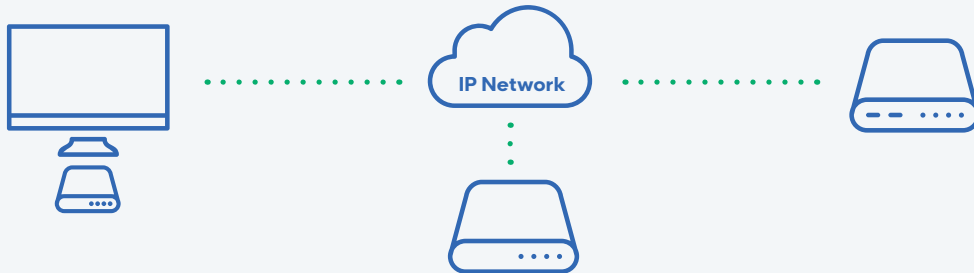
There's a lot riding on your dispatch system. That's why we've designed MAX Dispatch to be one of the most effective tools available for managing a range of operations, from routine to mission critical. It links those who need services with those who provide them. It connects the control center with staff in the field and field staff with each other. It coordinates operations that span departments, agencies or geographic regions. And it helps ensure your critical messages get through, even in challenging communication environments.

What is MAX Dispatch?

Zetron's IP-based MAX Dispatch integrates a full range of tools and resources into a single console system and presents them through a streamlined graphical user interface (GUI). This gives instant access to the information they need from a single, centralized point. MAX Dispatch can be set up to display information pertinent to an incident only when it's needed. Its IP functionality not only eliminates the need for costly leased lines, but supports mobile, remote and geographically diverse operations.

How MAX Dispatch works

Three basic components—the **MAX Console with Media Dock**, the **MAX Radio Gateways** and **MAX Central**—form the building blocks of each MAX Dispatch system. The size and capabilities of your system will determine how many of each of the three basic components your system will require. The flexibility and simplicity of the MAX Dispatch architecture allows you to easily scale your system up or down to accommodate changes in your organization.



MAX CONSOLE WITH MEDIA DOCK

The MAX Console with Media Dock is the point through which the dispatcher interacts with the MAX Dispatch system.

MAX RADIO GATEWAY

The MAX Radio Gateways serve as the interface point between a radio, base station or radio system and the rest of the MAX Dispatch system, seamlessly connecting it with widely used radios from industry-leading manufacturers.

MAX CENTRAL

MAX Central hosts and serves as the control point for a variety of centralized system functions, utilizing discrete software services to handle all aspects of the system's operation.

Why MAX Dispatch?

→ A streamlined UI that improves response times and efficiency

The clean design of the MAX Dispatch user interface (UI) reduces screen clutter, operational steps and response times. It gives dispatchers instant access to information pertinent to the task at hand. And it's easy for dispatchers to grasp—trainers report that it takes about 30 minutes to learn. This reduces training time and costs. Plus, it's highly configurable, allowing you to create screen layouts that meet the unique needs of your dispatch center.

→ Redundancy you can rely on

Because MAX Dispatch supports network redundancy for every end point, it can tolerate any single point of failure in the IP network with no loss of service. This keeps your vital operations up and running, even if a fault condition occurs.

→ Low-cost expansion, upgrades and maintenance

It's built to not only support your current operations, but to adapt as your operations change over time. You can easily add channels and consoles to MAX Dispatch. The system hardware and software architecture also provides an easy upgrade path that keeps your technology current without the need for a large-scale system overhaul. Plus, it can be configured and maintained remotely. This keeps your costs low and ensures that changes and updates can be made quickly.

→ High interoperability

Its compatibility with all major radio interfaces and major radio manufacturers' equipment makes MAX Dispatch one of the most interoperable systems available. This is critically important when you have to manage events across departments or jurisdictions.

→ Resource sharing and backup across geo-diverse locations

MAX Dispatch can be used with the MAX Geo-diverse Portal to link and share resources across geographically distributed locations. This maximizes the efficient use of resources, reduces costs and allows systems at different sites to back each other up—with just the click of a mouse.

→ Dispatch from anywhere

Because MAX Dispatch can be operated over a laptop, it gives you the flexibility to deploy remote, temporary, backup or mobile operations quickly and securely. And delivers all of the features, functionality and interoperability available in the control room.

→ MAX Dispatch is future ready

It's design is well suited for anywhere the market moves.



Why Zetron?



Zetron Services and Support

Zetron offers unparalleled customer service, training and support through Zetron's Connected Care plan. Services include telephone support, software maintenance, hardware replacement and repair, remote and on-site configuration assistance, system re-optimization, and technical and operational training.



Performance You Can Count On

Zetron has a reputation for the reliability and robustness of its products. They are specifically designed to meet the needs of mission critical operations that must stay up and running 24/7. Zetron solutions are also known for their longevity. Not only do they continue to deliver a rock solid performance over time, but they have the flexibility to keep pace with emerging technologies and changing operational requirements.



About Zetron

Zetron is a leading provider of communications technology and services that help save lives and enable critical operations. Zetron solutions are highly interoperable, configurable, and scalable, offering unrivalled choice, flexibility, and value. Our customers are located on all seven continents and across a variety of industries, including public safety, federal government, transportation, utilities, natural resources and more. With an exceptional reputation for high quality and reliability earned over decades of experience serving both public and private sectors, Zetron delivers solutions that are purpose-built to be always ready, always on — anywhere that uninterrupted mission critical communications are non-negotiable. For more information visit www.zetron.com and connect with us on [LinkedIn](#), [Facebook](#), [Instagram](#), [X](#) and [YouTube](#).

ZETRON AMERICAS
6812 185th Ave. NE
Redmond, WA USA 98073
P: +1 425 820 6363
F: +1 425 820 7031
E: zetron@zetron.com

ZETRON EMEA
Minster Corner
South Church Side, Hull
HU1 1RR, United Kingdom
P: +01 482 686366
E: emea@zetron.com

ZETRON APAC
4/87 Webster Road
Stafford QLD 4053, Australia
P: +61 7 3856 4888
F: +61 7 3356 6877
E: au@zetron.com

ZETRON

Always ready, always on.